



Palliative Care Outreach Team Referral Form

Serving the Haldimand, Norfolk, Brant, Brantford, Six Nations and Mississaugas of the Credit First Nations

For Stedman & Six Nations Outreach Team (all areas) - Fax: 519-751-7527

For OHaH Nurse Practitioners (Haldimand and Norfolk areas only) - Fax: 1-833-305-1947

For Norfolk Haldimand Community Hospice - Fax: 519-751-7527

PATIENT INFORMATION:

Name _____ HCN _____ VC _____ DOB _____

Address _____ City _____ Province _____

Postal Code _____ Phone # _____ Preferred Language _____ Gender _____

Contact Name _____ Contact Phone # _____

Identifies as Indigenous: ☐ Yes ☐ No ☐ Unknown

Would prefer Indigenous Team: ☐ Yes ☐ No

SUPPORTS REQUESTED (please check all that apply):

☐ Pain & Symptom Management

☐ Psychosocial –Spiritual Support

☐ Grief and Bereavement Support

Please contact your local Care Coordinator for referral to Hospice Beds

PRIMARY HEALTH CARE PROVIDER (PCP) INFORMATION:

Name _____ Billing Number if known _____

Phone _____ Backline or Cell _____ Fax _____

PCP aware of and in agreement with referral request? ☐ Yes ☐ No

CLINICAL INFORMATION:

Primary Diagnosis _____ PPS _____

Secondary Diagnoses / Comorbidities _____

Prognosis ☐ Days ☐ Weeks ☐ months ☐ 1 year or longer DNR Status: _____

Main Concerns: _____

Nursing Agency and key contact _____

Attachments: ☐ Medical Summary / Health History

☐ Consult / Progress Notes

☐ Other Notes

☐ Pertinent Diagnostic Tests

☐ Current Medication List

☐ Pharmacy Information

Referral requested by: _____ Organization: _____

Contact # _____ Date _____

The Haldimand, Norfolk, Brant, Brantford, Six Nations and Mississaugas of the Credit First Nations are supported by three Palliative Care Outreach Teams.

1. **Stedman & Six Nations Palliative Care Outreach Team** (bills the G512 weekly comprehensive palliative care billing code)
 - Palliative Physicians, Nurses, and Psychosocial and Spiritual Practitioners, Bereavement Practitioners
 - Serves all geographic areas
2. **Ontario Health atHome (OHaH) Palliative Care Outreach Team**
 - Palliative Nurse Practitioners and Psychosocial Bereavement Clinician
 - Serves Haldimand and Norfolk areas (does not bill the G512 weekly comprehensive palliative care code)
3. **Norfolk Haldimand Bereavement Community Hospice**
 - Psychosocial Bereavement Clinician
 - Serves Norfolk and Haldimand areas

Community Palliative On-call Consultation (CPOC) Services: Available to all Primary Care providers (MD/NP) for telephone advice. This service is available 24 hours a day, 7 days a week and can be accessed by calling **519-751-7096 ext. 2500**.

The PCOT teams have **shared accountability with primary care** for patients requiring a palliative approach to care. The teams are a source of expert advice and consultation that provide specialist palliative care services for patients with complex needs mainly in their homes or place of residence.

The services available are:

- Pain & symptom management support
- Psychosocial-spiritual support, including bereavement
- Mentorship & coaching to build capacity with Primary Care and Service Providers

Eligibility Criteria:

Patients, along with their families/caregivers, are eligible for services if they meet most of the following criteria:

- Live in the Haldimand Norfolk Brant Brantford Six Nations or Mississaugas of the Credit First Nations area
- Diagnosed with a life-limiting progressive disease
- Complex symptoms
- Meets the Gold Standard Framework “surprise” question:
 - *Would you be surprised if this person were to die within the next 12 months?*
 - *Are there general signs of decline?*
- Complex needs (e.g., social determinants of health)
- Challenges with goals of care discussions/care planning
- Declining functional status
- Complex or potentially complex psychosocial/spiritual needs for the patient and/or family/caregiver

How to access to the team:

1. Complete the Palliative Care Outreach Team referral form (see reverse page) and send supporting documents:
 - Medical summary/ health history
 - Pertinent diagnostic tests
 - Current medication lists
 - Pharmacy information
 - Consult/ progress notes
 - Other notes
2. Fax to the appropriate PCOT team
 - Stedman & Six Nations Palliative Care Outreach Team: **519-751-7527**
 - OHaH Palliative Care Outreach Team: **1-833-305-1947**
 - Norfolk Haldimand Community Hospice: **519-751-7527**