

# Health Care Connect

## Information for patients and families

### Need a family doctor or nurse practitioner?

Your new family health care provider might be just a phone call away. Our team of care connectors works closely with local Ontario Health Teams and their primary care networks to identify doctors and nurse practitioners in your community who are accepting patients and links them with people who are looking for a health care provider.

Call 811 or 1-800-445-1822 to register for the program or online at [ontario.ca/healthcareconnect](https://ontario.ca/healthcareconnect).

You will be asked to answer a few basic questions about your health care needs. You will then be connected to a doctor or nurse practitioner at the earliest opportunity.

To update or make changes to your information, visit [ontario.ca/healthcareconnect](https://ontario.ca/healthcareconnect) to:

- Remove yourself from the Health Care Connect waitlist, if you no longer require help finding a family doctor or nurse practitioner
- Update your information, such as address, phone number or health information.

### Who Can Use the Program?

To use Health Care Connect, you must:

- Have a valid Ontario health card
- Have an up-to-date mailing address associated with your health card

### Contact Information

If you have questions about this service:

Call: 1-888-579-6707 or email:

[healthcareconnect@ontariohealthathome.ca](mailto:healthcareconnect@ontariohealthathome.ca)

