

Frequently Asked Questions

Above and Beyond Caregiver Recognition Program

The annual [Above and Beyond Caregiver Recognition Program](#) celebrates and honours caregivers (family members, friends, neighbours and others) whose kindness, dedication, and support enables people to live at home despite the impacts of age, illness or disability. The program is designed to recognize caregivers who live in the Ontario Health atHome Values of **collaboration, integrity, respect** and **excellence**.

1. What is the criteria for recognizing a caregiver through the Above and Beyond Caregiver Recognition Program?

- Caregiver(s) lives in Ontario and provides care to a patient who has recently received, or is currently receiving, services through Ontario Health atHome.
- Caregiver(s) is not a paid or registered volunteer.

2. How will caregivers be recognized?

There are two ways to recognize caregivers:

- General recognition:** Recognize a caregiver by name only. With their consent, we will acknowledge them by sharing their name during the event, within the event program and on the Ontario Health atHome website. All general recognition caregivers will receive a token of appreciation.
- Recognition Categories:** By recognizing a caregiver through one of six categories, there will be an opportunity to share further details about their caregiving journey to inspire and encourage others. Some of these stories will be featured during the virtual event on April 6, 2027, however, all caregivers will receive a token of appreciation.

3. What are the recognition categories?

CATEGORY	CRITERIA
Young Caregiver	This category recognizes the extraordinary efforts of a friend or family member under the age of 30 who has gone above and beyond to support the needs of a loved one.
Partner in Care	This caregiving partner has provided long standing and continued support to an individual in their home or community.
Caring with Courage	Through encouragement, empowerment and support, this caregiver has directly brought about positive change to their loved one's quality of life.
Caring and Sharing	This caregiver is giving back to their community by helping and guiding others through sharing knowledge and experience gained from their journey.

Caregiver Team	Two or more people who come together to care for an individual in their home or community, supporting one another and using innovative and creative solutions to provide care as a team.
Caregiver Resilience	This individual has provided palliative and end-of-life caregiving to their friend, family member or neighbour, demonstrating resiliency in the face of loss and grief.

4. Why are paid or registered volunteer caregivers not eligible to be recognized through the Above and Beyond Caregiver Recognition Program?

While we recognize that all caregivers are important members of a patient's care team, most organizations with paid staff and volunteer caregivers often have their own recognition programs or internal ways to acknowledge these outstanding individuals. Our focus for this recognition program is to highlight the invaluable contributions of our patients' family, friends, neighbours etc., whose kindness, dedication, and support enables people to live at home despite the impacts of age, illness or disability.

5. If I'm not able to complete the online submission form, is there another way I can submit the form?

Those who are unable to use the online submission form, or who need help completing the form can call us toll-free at 1-855-276-3096 or email us at engagement@ontariohealthathome.ca and one of our Ontario Health atHome Engagement team members will assist you.

6. What if there is more than one caregiver involved in caring for the patient -- is there a way to recognize them all?

Yes. The Caregiver Team category was created to help recognize a group of two or more people that come together to support an individual in their home or community.

7. What if more than one category applies to the caregiver?

If you feel that your caregiver may fit into multiple recognition categories, please select all that apply within your submission form, and our Selection Review Committee will take that into consideration.

8. Where/when is the event taking place?

The 2027 Above and Beyond Caregiver Recognition event will be held online on the afternoon of April 6, 2027. Caregivers and other participants from across the province are invited to join the event which will include greetings and remarks from Ontario Health atHome leadership, acknowledgment and celebration of all caregivers and stories for each category recipient. The event will also be recorded and made available for those who are unable to attend on April 6.

9. Will I have to speak at the event?

Speaking during the event is optional. Caregivers will be recognized during the event by having their preferred name and city included in the presentation, and some recipient stories will be shared by

event staff, with advance consent. If the caregiver profiled in your submission is selected, you may be invited to assist with a pre-recorded story, but participation is not required.

10. Which caregivers were recognized at previous Above and Beyond Caregiver Recognition Events?

The list of caregivers and category recipients from our [past events](#), as well as more information about the program, can be found on our [website](#).

For further questions or more information, please contact us at 1-855-276-3096 or engagement@ontariohealthathome.ca

11. Why do I need to get the caregiver's permission prior to submitting their name for recognition?

The purpose of this program is to recognize, honour and celebrate caregivers. To do that, we require the caregiver's consent so that we can contact them and share their name(s), stories, and possibly photos or videos in the program materials, as well as on the Ontario Health atHome website and social media platforms.