Ontario Health atHome

Connecting You with Pediatric and School Health Support Services in Waterloo Wellington

About Pediatric and School Health Support Services

Pediatric and School Health Support Services are an example of the many community-based health and support services offered by Ontario Health atHome. There is no cost for our services.

We are responsible for the provision of comprehensive and coordinated quality services to:

- Strengthen the capacity of individuals, families, and other caregivers to function and cope in daily life with illness, disability, and conditions associated with aging.
- Improve sense of wellbeing and ability to function.
- Improve the quality of living and dying.

Ontario Health atHome together with its community partners, provides compassionate care and services that reflect the needs, strengths, and values of individuals and their support networks.

Pediatric and School Health Support Services' Values

Our ability to deliver quality, family-centred care is based on honesty, trust, confidentiality, and compassion. We will work to ensure dignity and choice for your child and family.

Ontario Health atHome provides health and support services for children with medical needs at home and/or at school.

Who may receive Pediatric and School Health Support Services?

Any child who is less than 18 (for the Pediatric Program) or any child who is less than 21 (for the School Health Program) with:

- An Ontario Health card
- A health condition that can be treated effectively at home or at school
- Needs that cannot be met on an outpatient basis

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At Home

Ontario Health atHome provides specialized health and support services to children with medical needs, and to parents or caregivers to assist in managing their child's care within the home setting.

Pediatric Care Coordinators will:

- Assess your child for potential services.
- Determine and arrange the health services your child requires, including nursing, nutrition, counselling, occupational therapy, physiotherapy, speech pathology, social work, personal support, and homemaking.

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- Work closely with your family and other health professionals to develop a plan of care.
- Connect you to additional resources and services in your community.
- Assist in accessing equipment for your child.

At School

Ontario Health atHome can arrange professional health services to support your child in the school setting.

How are School Health Support Services accessed?

To access School Health Support Services a parent or caregiver requests a referral for an assessment through the school principal. The principal will refer your child to Ontario Health atHome where a Care Coordinator will make an assessment and work with you to develop a plan of care and arrange services in the school.

School Health Care Coordinators will:

- Determine what professional health services your child requires such as nursing, nutritional counselling, occupational therapy, physiotherapy, and speech pathology.
- Work closely with the health professional involved with your child.
- Work with school staff to meet your child's health needs in the classroom.
- Assist in accessing equipment for your child.
- Communicate with you and the school about your child's progress.
- Discuss with you any changes to the services we provide for your child.
- Make suggestions about other resources and services that may be available for you and your child in the community.

Questions?

For more information about these services, please contact Ontario Health atHome at 1-833-515-1234 and ask for a Pediatric or School Health Coordinator. Your Care Coordinator is:

Contact Information

If you have any questions regarding this service, please contact: **1-833-515-1234** • **ontariohealthathome.ca**